



GITAM
UNIVERSITY
(Estd. u/s 3 of the UGC Act, 1956)

Centre for Distance Learning

(Approved by Joint Committee of UGC-AICTE-DEC)

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**MPDHM 326-PLANNING, ORGANIZATION AND
MANAGEMENT OF HOSPITAL SERVICES**

ASSIGNMENT – I 5 X 3 =15 Marks

1. Define Supportive services. Enumerate the need and significance of supportive services.
2. Bring out the design and functional areas along with organizational setup of food service department in hospital.
3. Explain various factors determining the staffing in pharmacy division of hospital.
4. What are the facilities needed for the laundry services in hospitals.
5. State and explain the aspects of location, space requirements of housekeeping department in a hospital.

ASSIGNMENT – II 5 X 3 =15 Marks

6. What are the important contents of medical records?
7. Devise your own maintenance programme for a hospital. What type of maintenance do you think suitable for a hospital.
8. Briefly state the functions of electrical and instrumentation services in hospitals.
9. Explain the standards for materials used in plumbing systems in hospitals.
10. Discuss on human waste and health system in hospitals. Write a note disposal of wastewater.

**MPDHM 327- TOTAL QUALITY MANAGEMENT AND
ACCREDITATION OF HOSPITALS**

ASSIGNMENT – I 5 X 3 =15 Marks

1. What do you understand by TQM? Explain its relevance today for hospital management.
2. Describe your understanding of QI in a hospital and health care perspective.
3. Explain most widely used process improvement model for quality improvement in hospitals.
4. Explain the importance of organizational culture in today's global hospitals.
5. Explain the benefits of Case Management for TQM in hospitals.

ASSIGNMENT – II 5 X 3 =15 Marks

6. Classify the basic categories of Medical technology used in Hospitals today.
7. Describe the role of HRD in hospitals for maintaining its functional quality.
8. What is the role of hospital infrastructure in infrastructural quality in hospitals?
9. Describe the role played by quality improvement teams in hospitals?
10. What is participative management in hospitals.

**MPDHM 328- HOSPITAL MANAGEMENT INFORMATION
SYSTEMS**

ASSIGNMENT – I 5 X 3 =15 Marks

1. What is HMIS? Differentiate between MIS and HMIS
2. List out the HMIS opportunities for hospital management
3. Why do patients like telemedicine and telehealth?
4. What are the major marketing strategies telemedicine?
5. Explain the features required for a hospital information systems implementation.

ASSIGNMENT – II 5 X 3 =15 Marks

6. What advantages do you see in MS office application to hospitals?
7. Explain briefly about the legal implications of HIPAA.
8. How confidentiality is maintained in the hospitals?
9. Explain the process of knowledge management in Telemedicine.
10. Distinguish between internet and intranet health care systems.

MPDHM-329- PATIENT CARE MANAGEMENT

ASSIGNMENT – I 5 X 3 =15 Marks

1. Explain the meaning of patient and patient care. What is the significance of patient care service?
2. Explain the changing role of hospitals in the society and the factors that influenced to change the hospital's role.
3. Explain the location of an outpatient department
4. Explain different fields of rehabilitation centres.
5. Explain the role of nurse in the operations theatre.

ASSIGNMENT – II 5 X 3 =15 Marks

6. Explain the qualities required for a receptionist.
7. Explain the query handling emergency handling procedure of a front office department.
8. What are the merits and demerits of medical tourism.
9. What are the advantage of virtual operation theatre in the modern era.
10. How we can measure 'patient satisfaction' in the child rehabilitation centre.

**MPDHM 330- LEGAL FRAMEWORK OF HOSPITAL
MANAGEMENT**

ASSIGNMENT – I 5 X 3 =15 Marks

1. Define the term 'Legal Medicine,' Explain the some important legal issues in Hospital Administration.

2. What is the scope and Extent of Medical Negligence in case of hospital administration.
3. What do you understand by the term 'Nature of Professional Duty'
4. What are the various important issues relating to Consent to Total Patient Care .
5. Distinguish between Consumer Protection Act 1986 – vs Medical Profession with case Studies

ASSIGNMENT – II 5 X 3 =15 Marks

6. What are the salient feature of 'The India Medical Council Act 195.
7. Explain any ten important rules in 'The Clinical Establishments (Registration and Regulation Rules 2010)
- 8 Explain the status of implementation 'The Transplantation of human organs – Act – 1994' in India.
9. What are the benefits of 'Right to information Act – 2006' for patients.
10. Explain importance of Medical Ethics to the doctors while performing their duty.

NOTE:

- 1) Last date for submission of assignments for all the courses / papers is- 14th March for May exams or 14th October for Dec exams
- 2) Non-submission of assignments as per the scheduled date mentioned above attracts a fine of Rs. 200/- upto 25th March for May exams or 25th October for Dec exams per each assignment of a courses / paper and under any circumstances the assignments will not be accepted from 26th March/October for May/Dec exams.
- 3) Assignments are to be written in the Book-lets provided by CDL and other formats are not accepted.
- 4) Answer all 10 questions, in a single book only.