

Learner Support Centres:

CDOE, GITAM deemed to be University, Visakhapatnam provides learner support to its learners. A Learner support center is established in CDOE, with contact Number 8179681900.

Pre-admission Counseling: Front Desk staff explain details about the courses offered in CDOE, such as Program duration, facilities provided to students, Fee structure, refund policy, examinations pattern etc., during admission to the Programme. Faculty also help learners in choosing their program of study.

Academic Counseling: Counseling classes are conducted at CDOE in all programmes to enable the learners to have face to face interaction with resource persons.

- At these sessions, resource persons provide up-to-date information and clarifications on doubts of the learners.
- The resource persons also provide guidance on preparation of assignments.
- Learners will have an opportunity of sharing ideas and experiences with other learners in person or through whatsapp group.
- CDOE creates semester wise whatsapp groups (Learners with faculty) and course wise counselors have regular interaction with learners to clarify their doubts and offer required guidance. Information is passed on to learners from time to time through these groups.
- Course counselors are constantly connected to learners. They interact with them on one to one basis at least once a week. Learners are therefore, connected to CDOE through
 - Email
 - Communication through phone
 - WhatsApp groups
 - Circulars
- Their attendance at contact program classes is also monitored and feedback is obtained to provide effective guidance.

Programme Counselors:

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B.A.,	Dr. Sangeeta Bhamidipati	9032228159